

Adriana Aragón Chamberlain

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EDUCATION

<u>University of Zaragoza, ZLC (MIT-Zaragoza International Logistics Program)</u> , Zaragoza, Spain	Expected May 2019
Master of Engineering in Logistics and Supply Chain Management (ZLOGb)	
<u>MIT Global SCALE Network</u> , Cambridge, USA	Expected May 2019
Graduate Certificate in Logistics and Supply Chain Management	
<u>University of Costa Rica</u> , San José, Costa Rica	Mar 2003 – Dec 2006
Bachelor of Science	
Human Nutrition	
Honor graduation	

WORK EXPERIENCE

<u>McKinsey and Company</u> , Operations practice, Heredia, Costa Rica / Waltham, MA, USA	Jun 2011 – present
Senior Research Analyst	
<ul style="list-style-type: none">• Recently co-authored three internal publications about recall prevention and management in Automotive, Consumer Goods and Pharma, expanding the Firm’s credentials on the topic• Contributed to an analytics-based multi-site headcount diagnostic at large Consumer Goods company• Based on company financials and facility location data, modeled trade intensity and footprint variability by industry for a research study on the impact of trade policies on U.S. manufacturing	
Research Analyst	
<ul style="list-style-type: none">• Developed and codified a structured approach for conducting external research and competitive intelligence analyses, contributing a training module to the Operations Research and Insights team learning curriculum	
<u>BA Continuum</u> , Bank of America subsidiary (support services), San José, Costa Rica	Feb 2010 – Jun 2011
OJT (on the job) trainer	
<ul style="list-style-type: none">• Managing a team of 20+ new hires during second training phase, streamlining ticket management processes with up to 30% reduction in handle time	

ADDITIONAL

- Spanish (native) and English (professional proficiency)
- Lean Six Sigma Yellow Belt, TUM Executive Education Program, 2018
- Advanced Excel and Tableau proficiency, intermediate knowledge of R, Orange and SAS
- Micromasters credential in Supply Chain Management, MITx on edX, 2016-2017
- Volunteering experience: PetPals, FriendshipWorks (2015-2017), Community Teaching Assistant for SC1x course (MITx on edX, 2018)
- Circle of Excellence Award, BA Continuum, 2010
- Best grade average of human nutrition faculty honor certificate, University of Costa Rica, 2003
- Outstanding admissions test honor certificate for obtaining a score of 781 out of a possible 800, Costa Rica Institute of Technology, 2002
- Nationality and work permit: Costa Rican